INDIAN INSTITUTE OF TECHNOLOGY INDORE (M.P.)



Hostel Office

Row House-56 Silver Spring Phase -1 By Pass Road Near Mata Gujri Girls Public School Indore (M.P.)-452020

E-mail : hostel@iiti.ac.in Contact No. 0731- 4056640

MESS RULES AND REGULATIONS

- Any act of manhandling, group fighting, intimidation or violence, wilful damage to property or drunken behaviour will be considered as a serious offence. Strict punitive action will be taken against person/s involved in such activities.
- The students shall not indulge in any immoral act and misbehaviour with dining hall staff, mess committee members, hospitality manager, hostel manager, caretaker, etc. It will lead to strict disciplinary action. Your conduct and language should reflect the reputation of your esteemed Institute.
- In case of illness, sick diet will be provided to the students upon receiving a written advice from the Institute Medical officer. (Note:-Please inform the caterer in advance about your requirements so as to serve you better.)
- Any person other than IIT Indore community will not be entertained as Guest or Diner at the hostel mess. Doing so without prior permission will be considered as violation of rules and regulations and will lead to disciplinary action.
- Hostel residents should not take the utensils/food outside dining hall. (person undergoing a
 medical treatment can be exempted from this rule with prior approval of institute medical
 officer.
- Except mess committee members no one is allowed to enter the kitchen area without the permission of Hospitality/Hostel Manager.
- No student is allowed to share his/her food with one or more persons, under any circumstances.
- Any kind of **Suggestions/Complaints** must be conveyed **only through duly filled prescribed format available in the dining hall/hostel office**. The language used for such purpose should be strictly official and the complaint should be objective, rather than emotive.
- Mailing & spreading the issue without following the mentioned procedure is not the solution to your problems, so refrain from such acts. Also, such action will be considered as sufficient grounds to discard your complaint/suggestion without giving it any hearing from higher authorities.
- Students who are supposed to take lunch at PACL mess, but due to some reason wish to have their lunch at Silver Spring mess (or vice-versa) need to inform the caterer in writing a day prior(between 9am-9pm only) to avoid inconvenience.
- Patience needs to be maintained for items which are prepared at the time of serving the meals. e.g. Dosa, Paratha, Puries etc.

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- Items like Desserts, Non-Veg, high tea snacks etc will be served according to the portion size.
- Meals will be served strictly during Mess timings only.

Fines & Penalties:

- Any negligence/violations to the rules & regulations mentioned above would lead to strict action with the consent of wardens.
- Fines imposed in this regard should be deposited at the hostel office within seven days & the amount will be utilised for up-gradation of dining hall facilities.
 - (*Note:- If anyone fails to pay the fine in the specified time period he/she may not been allowed to use the dining facility for the period until the dues are settled. It may be noted that the concerned person will be charged for this period.)

The decision regarding fines & penalties imposed on a person is non-negotiable, hence no discussion/ argument will be entertained

Residents and understood them. I/ We hereby agree to abide by the same.	
Date	Signature of the Student:

I/ We have read the above mentioned Rules and Regulations & Code of Conduct for Hostel